



Privacy policy

At TURF inc. we are committed to the protection of your privacy. In this notice we will explain why and how we in the capacity as a data processor for our customers, collect, use, disclose, retain and protect your personal data.

When we refer to TURF in., 'we', 'us' or 'our', we mean Turf a company registered in Quebec City under the number 1175670083.

When we refer to 'you', 'your', we mean the User who is a physician utilizing the mobile application.

Your personal information

We collect your personal information in order to offer you our services and to conduct analysis on your use of our services. Within our organization, access to your personal information will be limited to the people who need, by their occupation, to access it in order to perform their work. We collect the following personal information for the purposes listed above:

- **Electronic information and information related to the use.** When you use our services, the data are automatically collected by our computer network. These include your IP address, the type of device that you use, your operating system, the web browser used, your screen resolution, but also the time you spent on a specific page, your language preferences, etc. These data do not allow Turf to personally identify you. These information will be used by Turf for statistical purposes, in particular to assess and analyze the frequency of access to the services.
- **Account general information.** When creating the account, we collect your first name, last name, professional specialty, professional address, professional email address, work phone number, picture of an identification card (health insurance card, driver's license or permit to practice), facial image and permit to practice number delivered by the Collège des médecins du Québec or any other equivalent professional order in any other province of Canada. These information are collected in order to allow us to create and manage your account and, as for the first name, last name, professional specialty, professional address, professional email address and work phone number, to create and manage the database of professionals accessible to the users of the services for the referral functions.

Unless exceptional circumstances arise or unless it is required by the law, Turf will limit the use of your personal information collected through the Services to the purposes identified above.

Access to the mobile application

The services are intended to be made available only to members in good standing of the Collège des médecins du Québec or to members of an equivalent professional order from any other province in Canada. Subscription request for the services and user account creation will be subject to the approbation of the User by Turf based on the information required at registration or at any moment after and on the initial identification of the User. The User must provide Turf with a valid permit to practice number delivered by the Collège des Médecins or any other equivalent professional order from any other province in Canada as well as an official identity document with picture and any other identification element that might be reasonably required.

Disclosure of your personal information

We won't sell your personal information to data brokers. Turf will only disclose your personal information to third parties when it is necessary in order for us to supply our services to you or when it is required by the law. We may also disclose your personal information in connection with a business acquisition or assets acquisition, a merger, a reorganization or a business combination, or a number of these activities together.

Patient files

The services will allow you to upload, stock or share the patient files or to receive patient files from other users of the services, including among other things, the patient information such as their first name, last name, health insurance number, pictures, x-rays, medical information including, without limitation, medical history, current medical prescriptions, information regarding drugs being currently administered or to be administered, allergies information, health status (disease, pain, limitations, symptoms, etc.) and diagnosis or any other information or pertinent medical document.

Turf doesn't own, doesn't conduct any control or verification, doesn't use, pay, endorse or assume any liability regarding the patient files and can not be held liable for the patient files that users upload, stock or share through the services.

When you share the patient files with other users, you acknowledge that these users can use, save, store, copy, disseminate, transmit, share and display the patient files for medical reasons. If you do not want to grant these rights to other users, do not exchange content through the services.

You are responsible for compliance with applicable laws during data collection, during use, during management and during disclosure of your patients' personal information. Without limiting the generality of the above, you declare et guarantee that you obtained express consent of the patients concerned or hold all rights and authorizations required to allow us to collect, use, upload, share, stock and transfer personal information on the services and through the services.

Hosting of your personal information

We host your personal information as well as your patient files in Canada. However, our service provider can process your personal information internationally, including in the United States of America. In this context, your personal information could be subject to privacy laws that are not as strict as the ones prevailing in Quebec and in Canada in terms of protection.

Security

The services have been developed using Apple Developer Program technology which is certified in terms of security through independent third parties. The record keeping of the Patient files is protected by encryption measures.

We put in place administrative, organizational, physical, technical and technological security measures which are proportionate to the risks, taking into account factors such as the sensitivity of the personal information that we collect. However, you are responsible for taking necessary precautions, such as not sharing your Apple ID or your authentication methods (including any access code) with anyone or sharing your computing device with other people. Absolute security cannot be guaranteed.

Do we retain your personal information?

We retain personal information for as long as it is needed to provide our services or as long as required by applicable laws, whichever is greater.

Cookies

We use cookies to ensure that our services are operating as intended, to provide certain functions, to analyze our performance and to ensure the security of our services. Cookies are also useful to identify bugs and errors. We use first and third party cookies placed by our partners in our services.

Policy Updates

We may update this privacy notice from time to time. The most up-to-date version can be found on turfapp.ca.